Issue Date: July 6, 2016
Effective Date: July 25, 2016
Section/Group: Engineering – Desktop Services
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Technical Summary and Overview

This is to notify the DTS customer community that the following change in email encryption providers will occur on Monday, July 25, 2016.

Email messages that contain SM: in the subject header are currently routed to ZixCorp to be encrypted prior to being delivered to recipients. On the 25th, messages will be routed to a Virtru gateway in the Salt Lake Data Center for encrypting before being delivered to recipients.

The decision to switch encryption providers was based primarily on ease of use, increased management capabilities, and greater features and functions than the previous product. Additional details have been provided to IT Directors and Campus Managers. Any questions or concerns that they are not able to address can be forwarded to Engineering to address.

We will maintain both environments in parallel, for a period of time, in case issues, which did not surface during the extensive testing period, arise and require partial or complete rollback.