

## FY22 DTS Rates

Service Description	FY22 Rate	Unit
<b>IT Tier Rate</b>		
Tier 1 A	\$61.89	Hour
Tier 1 B	\$72.02	Hour
Tier 2 A	\$77.64	Hour
Tier 2 B	\$87.44	Hour
Tier 3 A	\$92.16	Hour
Tier 3 B	\$99.77	Hour
Tier 4 A	\$102.82	Hour
Tier 4 B	\$113.63	Hour
Master Engineer/Consultant/Specialized Skillset	SBA	
<b>Communication Services</b>		
Mobile Technician Labor	\$69.09	Hour
VoIP	\$30.05	Line/Month
Legacy Phone System	SBA	
Long Distance	\$0.0602	Minute
1-800 Usage	\$0.0286	Minute
Persistent Chat	\$5.96	User/Month
Other Voice Services	Cost + 10%	
International Long Distance	Cost + 10%	
IP Contact Center	\$20.50	Core License/Month
Call Management System	SBA	
<b>Desktop Services</b>		
Desktop Support	\$66.54	Device/Month
Adobe Pro/Sign <sup>(1)</sup>	\$1.50	Device/Month
Mobile Support	SBA	
On-Call Support	Actual Cost	
Google Enterprise	\$9.46	Acct/Month
Software Resale	Cost + 6%	
Virtual Applications	N/A	Pool/Month
<b>DaaS (FY22 New)</b>	Cost + 10%	Device/Month

Service Description	FY22 Rate	Unit
<b>Hosting Services</b>		
Oracle Database Hosting Core Model	\$787.57	Core/Month
Oracle Database Hosting Shared Model	\$10.76	GB/Month
SQL Database Hosting Core Model	\$546.43	Core/Month
SQL Database Hosting Shared Model	\$10.84	GB/Month
System Administration	N/A	OS/Month
Processing (CPU)	\$38.58	CPU/Month
Memory	\$5.78	GB/Month
Storage	\$0.0696	GB/Month
Back-up & Archive Storage	\$0.1102	GB/Month
File-Share	\$0.0696	GB/Month
Object Storage	\$0.0168	GB/Month
Shared Application Hosting on Prem	\$59.10	Instance/Month
Shared App Hosting Cloud Sys Admin	N/A	Instance/Month
Cloud Hosting	Cost + 25%	
Other Hosting Services	SBA	
Data Center Rack Space - Full Rack	\$500.00	Rack/Month
Data Center Rack Space - Rack U	\$16.67	Rack U/Month
<b>Network Services</b>		
Network Services	\$55.51	Device/Month
Network IoT	\$9.82	Connection/Month
Network Services - 10 GB	\$222.04	Connection/Month
Network Services - Other State Agencies	\$61.45	Device/Month
Other Network Services	Cost + 10%	
Misc. Data Circuits	Cost + 10%	
Security	\$28.99	Device/Month
Other Security Services	SBA	
Security Assessment & Remediation	See Table	See Table
<b>Print Services</b>		
High Speed Laser Print	\$0.0322	Image
Other Print Services	Cost + 10%	

Service Description	FY22 Rate	Unit
<b>Miscellaneous</b>		
	See IT Tier	
DTS Consulting Charge	Rate Table	Hour
Saas/Cloud Hourly	\$96.78	Hour
Consultant Services	Cost + 3%	Hour
<b>AGRC Services</b>		
GPS Subscriptions	\$600.00	Subscription/Year
AGRC Plots	\$6.00	Linear Foot
GIT Professional Labor	See IT Tier Rate Table	Hour

\*Includes only health benefits increases of 4.9%

\*\*In some cases, the proposed rate is lower than the calculated rate due to a planned reduction in retained earnings. Please note that these reductions may be temporary, and in future years the proposed rates will be closer to the calculated break-even.

<sup>(1)</sup> Adobe Pro/Sign and Desktop will be combined in a single charge.

## FY22 APPLICATION MAINTENANCE TIERS

### Rate by Tier

Tier 1 A	61.89
Tier 1 B	72.02
Tier 2 A	77.64
Tier 2 B	87.44
Tier 3 A	92.16
Tier 3 B	99.77
Tier 4 A	102.82
Tier 4 B	113.63

### Tier Definitions

BUSINESS ANALYST	Tier 1
INFORMATION ANALYST I	Tier 1
INFORMATION ANALYST II	Tier 1
IT ANALYST I	Tier 1
SENIOR BUSINESS ANALYST	Tier 1
TECHNICAL SUPPORT SPEC I	Tier 1
INFORMATION TECHNOLOGY PROJECT MANAGER	Tier 2
IT ANALYST II	Tier 2
TECHNICAL SUPPORT SPEC II	Tier 2
BUSINESS ANALYST SUPERVISOR	Tier 3
INFORMATION ANALYST SUPERVISOR	Tier 3
INFORMATION TECHNOLOGY MANAGER I	Tier 3
INFORMATION TECHNOLOGY SENIOR PROJECT MANAGER	Tier 3
IT ANALYST III	Tier 3
TECHNICAL SUPPORT SPECIALIST III	Tier 3
INFORMATION TECHNOLOGY MANAGER II	Tier 4
IT ARCHITECT	Tier 4
INFORMATION TECHNOLOGY DIRECTOR I	Tier 4
IT MASTER ENGINEER	SBA
ELECTRONIC BUSINESS PROJECT MANAGER	SBA
IT OPERATIONAL EXCELLENCE CONSULTANT	SBA
CONSULTANT	SBA
INTERN	SBA
DIVISION DIRECTOR, TECHNOLGY SERVICES	Non-Billable
INFORMATION TECHNOLOGY DIRECTOR II	Non-Billable

### Group

### Annual Cost

Limited Agencies	\$ 12,500.00
Small Agencies	\$ 25,000.00
Medium Agencies	\$ 50,000.00
Large Agencies	\$ 100,000.00