

FY18 Rates

Service Description	FY18 Rate	Unit
Application Services		
Tier 1	\$63.93	Hour
Tier 2	\$77.58	Hour
Tier 3	\$88.00	Hour
Tier 4 (IT Architect FY17 NEW)	\$102.13	Hour
Master Engineer/Consultant/Other	SBA	
Communication Services		
Telephone Technician Labor	\$72.54	Hour
Universal Telecom Rate	\$32.20	Line/Month
Voice Mail	N/A	Mailbox/Month
Long Distance	\$0.030	Minute
1-800 Usage	\$0.030	Minute
Jabber (FY17 NEW)	\$1.33	User/Month
Other Voice Services	Cost + 10%	
International Long Distance	Cost + 10%	
Call Management Systems	SBA	
Desktop Services		
Desktop Support	\$66.36	Device/Month
On-Call Support (FY18 NEW)	Actual Cost	
Hosted Email	\$4.95	Acct/Month
Email Encryption	\$1.57	Acct/Month
Google Vault	\$2.59	Acct/Month
Google Unlimited (FY18 NEW)	\$1.00	Acct/Month
Software Resale	Cost + 6%	
Equipment Maintenance	Cost + 10%	
Virtual Applications	SBA	
Hosting Services		
Oracle Database Hosting Core Model	\$1,104.89	Core/Month
Oracle Database Hosting Shared Model	\$48.46	GB/Month
SQL Database Hosting Core Model	\$766.37	Core/Month
SQL Database Hosting Shared Model	\$38.11	GB/Month
Database Consulting	\$77.58	Hour
Server Administration	\$404.06	OS/Month
Processing (CPU)	\$85.26	CPU/Month
Storage	\$0.1284	GB/Month
Back-up & Archive Storage	\$0.1221	GB/Month
Storage Encryption	N/A	GB/Month
File-Share	\$0.1284	GB/Month
Low-Cost Storage (HNAS)	\$0.0949	GB/Month
Object Storage (FY17 NEW)	\$0.0198	GB/Month
Public Cloud Administration (FY17 NEW)	SBA	
Other Hosting Services (FY17 NEW)	SBA	
Web Application Hosting	\$43.45	Instance/Month
Data Center Rack Space - Full Rack	\$471.68	Rack/Month
Data Center Rack Space - Rack U	\$15.73	Rack U/Month
Mainframe Computing		
Mainframe Disk	\$0.0056	MB/Month
Mainframe Tape	\$0.0007	MB/Month
Mainframe Consulting	\$77.58	Hour
Mainframe Computing	SBA	
Network Services		
Network Services	\$46.92	Device/Month
Network Services - 10 GB (FY18 NEW)	\$187.68	Connection/Month
Network Services - Other State Agencies	\$51.27	Device/Month
Other Network Services	Cost + 10%	
Misc. Data Circuits	Cost + 10%	
Security	\$21.44	Device/Month
Other Security Services	SBA	
Security Assessment/Insurance	See Table	See Table
Print Services		
High Speed Laser Print	\$0.0321	Image
Other Print Services	Cost + 10%	
Miscellaneous		
DTS Consulting Charge	\$77.58	Hour
AGRC Services		
GPS Subscriptions	\$600.00	
AGRC Plots (AGRC)	\$6.00	
GIT Professional Labor	See Application Services Table	