

FY17 Rates

Service Description	FY17 Rate	Unit
Application Services		
Tier 1	\$61.65	Hour
Tier 2	\$76.66	Hour
Tier 3	\$87.02	Hour
Tier 4	\$102.06	Hour
Other Application Services	SBA	
Communication Services		
Telephone Technician Labor	\$73.49	Hour
Universal Telecom Rate	\$30.81	Dial Tone/month
Voice Mail	\$2.06	Mailbox/month
Long Distance	\$0.043	Min
1-800 Usage	\$0.036	Min
Other Voice Services	Cost + 10%	
International Long Distance	Cost + 10%	
Call Management Systems	SBA	
Desktop Services		
Desktop Support	\$66.36	Device/month
Hosted Email	\$4.43	Acct/month
Email Encryption	\$1.77	Acct/month
Equipment Maintenance	Cost + 10%	
Google Vault	\$2.44	Acct/month
Software Resale	Cost + 6%	Hour
Hosting Services		
Oracle Database Hosting Core Model	\$1,871.24	Core/month
Oracle Database Hosting Shared Model	\$56.92	1 GB/month
SQL Database Hosting Core Model	\$1,142.36	Core/month
SQL Database Hosting Shared Model	\$33.88	1 GB/month
Database Consulting	\$78.43	Hour
Server Administration	\$404.06	OS/month
Processing (CPU)	\$81.06	CPU Core/month
Storage	\$0.1829	GB/month
Back-up Storage	\$0.1360	GB/month
Storage Encryption	\$0.2791	GB/month
File-Share (NEW)	\$0.0949	GB/month
Low-Cost Storage (HNAS)	\$0.0949	GB/month
Web Application Hosting	\$45.14	Instance/month
Data Center Rack Space - Full Rack	\$471.68	Rack/Month
Data Center Rack Space - Partial Rack	\$15.73	Partial Rack/month
Virtual Desktop & Applications	SBA	
Mainframe Services		
Mainframe Disk	\$0.0057	MB/month
Mainframe Tape	\$0.0007	MB/month
Mainframe Consulting	\$78.43	Hour
Mainframe Computing	SBA	
Network Services		
Network Services	\$45.63	Device/month
Network Services - Other State Agencies	\$49.36	Device/month
Other Network Services	Cost + 10%	
Misc. Data Circuits	Cost + 10%	
Security	\$17.83	Device/month
Other Security Services	SBA	
Security Assessment/Insurance	See Table	See Table
Print Services		
High Speed Laser Print	\$0.0288	Image
Other Print Services	Cost + 10%	
Miscellaneous		
DTS Consulting Charge	\$78.43	Hour
AGRC Services		
GPS Subscriptions	\$600.00	Year
AGRC Plots (AGRC)	\$6.00	Linear Foot
GIT Professional Labor	See Application Services Table	Hour

APPLICATION MAINTENANCE TIERS	
RATE PER TIER	
Tier 1	\$ 61.65
Tier 2	\$ 76.66
Tier 3	\$ 87.02
Tier 4	\$ 102.06
TIER	
INFORMATION ANALYST I	Tier 1
INFORMATION ANALYST II	Tier 1
IT ANALYST I	Tier 1
INFORMATION TECHNOLOGY PROJECT MANAGER	Tier 2
IT ANALYST II	Tier 2
TECHNICAL SUPPORT SPEC II	Tier 2
TECHNICAL SUPPORT SPECIALIST III	Tier 2
TELECOMMUNICATIONS SPECIALIST III	Tier 2
INFORMATION ANALYST SUPERVISOR	Tier 3
INFORMATION TECHNOLOGY SENIOR PROJECT MANAGER	Tier 3
IT ANALYST III	Tier 3
IT MANAGER I	Tier 3
INFORMATION TECHNOLOGY MANAGER II	Tier 4
IT ARCHITECT (FY17 NEW)	Tier 4
Application Maintenance Non-Tiered Rate Titles	
IT MASTER ENGINEER	SBA
CONSULTANT/OTHER	SBA