FY19 DTS Rates

Service Description	FY19 Rate	Unit
Application Services		
Tier 1	$65.58	Hour
Tier 2	$81.31	Hour
Tier 3	$91.52	Hour
Tier 4	$103.62	Hour
Master Engineer/Consultant/Other	SBA	
Communication Services		
Telephone Technician Labor	$75.35	Hour
Universal Telecom Rate	$32.72	Line/Month
Long Distance	$0.030	Minute
1-800 Usage	$0.030	Minute
Jabber	$2.73	User/Month
Other Voice Services	Cost + 10%	
International Long Distance	Cost + 10%	
IP Contact Center	$28.25	Core License/Month
Call Management System	SBA	
Desktop Services		
Desktop Support	$67.84	Device/Month
Mobile Support (FY19 New)	SBA	
On-Call Support	Actual Cost	
Google Enterprise (Includes Email)	$10.20	Acct/Month
Software Resale	Cost + 6%	
Virtual Applications	SBA	
Hosting Services		
Oracle Database Hosting Core Model	$775.42	Core/Month
Oracle Database Hosting Shared Model	$23.22	GB/Month
SQL Database Hosting Core Model	$527.04	Core/Month
SQL Database Hosting Shared Model	$10.44	GB/Month
Database Consulting	$81.31	Hour
System Administration	$412.76	**OS/Month (or Cloud instance****)**
Cloud/Saas Implementation (FY19 New)	**$81.31**	Hour
Processing (CPU)	$45.13	CPU/Month
Memory	$7.47	GB/Month
Storage*	$0.0690	GB/Month
Back-up & Archive Storage	$0.1296	GB/Month
File-Share	$0.0690	GB/Month
Network Attached Storage	$0.0807	GB/Month
Object Storage	$0.0198	GB/Month
Shared Application Hosting	$0.081	Instance/Hour
Shared Application Hosting on Prem	$49.57	Instance/Month
Shared App Hosting Cloud Sys Admin (FY19 NEW)	**$24.79**	Instance/Month
Cloud Hosting (FY19 New)	**Cost + 19%**	
Other Hosting Services	SBA	
Data Center Rack Space - Full Rack	$485.83	Rack/Month
Data Center Rack Space - Rack U	$16.19	Rack U/Month

Service Description	FY19 Rate	Unit
Mainframe Computing		
Mainframe Disk	$0.0053	MB/Month
Mainframe Tape	$0.0007	MB/Month
Mainframe Consulting	$81.31	Hour
Mainframe Computing	SBA	
Network Services		
Network Services	$47.83	Device/Month
Network Services - 10 GB	$191.32	Connection/Month
Network Services - Other State Agencies	$51.71	Device/Month
Other Network Services	Cost + 10%	
Misc. Data Circuits	Cost + 10%	
Security	$23.92	Device/Month
Other Security Services	SBA	
Security Assessment & Remediation	See Table	See Table
Print Services		
High Speed Laser Print	$0.0374	Image
Other Print Services	Cost + 10%	
Miscellaneous		
DTS Consulting Charge	$81.31	Hour
AGRC Services		
GPS Subscriptions	$600.00	Subscription/Year
AGRC Plots (AGRC)	$0.00	
GIT Professional Labor	See Application Services Table	

* The approved FY19 Storage rate was $0.0898. DTS has implemented a mid-FY18 rate reduction which will continue for FY19. The actual FY19 Storage rate will be $.069

Security Assessment FY19			
Group	Description	# Of Servers	Annual Cost
1	Limited Agencies	0 - 4	$ 12,500
2	Small Agencies	5-34	$ 25,000
3	Medium Agencies	35-84	$ 50,000
4	Large Agencies	85+	$ 100,000